

GovSearch NoticesIQ – Frequently Asked Questions

Overview

1. What is GovSearch NoticesIQ and how does it compare to TechnoMile’s current Task Order Management (TOM) solution?

NoticesIQ is TechnoMile’s new solution for managing task order notices that leverages agentic AI to help you streamline and optimize your task order processes. NoticesIQ excels beyond TechnoMile's legacy Task Order Management solution and other offerings in the market in several key ways:

- **Most comprehensive task order sources** – NoticesIQ can ingest emails, as well as notices from any contract vehicle portal that uses standard security protocols, supporting the industry's broadest range of contract vehicles. If you need it, we can connect to it!
- **AI agents save you time, inform decision making** – Our proprietary AI agents analyze your past performance, generate a relevancy score for each new notice, and summarize opportunity details. So, your team sees a prioritized list of highly relevant notices to review and, rather than digging through attachments, has the information at hand to rapidly qualify task orders, saving significant time.
- **No-cost access for your broader team** – Anyone with a company-issued email can be granted access to review incoming task orders without the purchase of additional CRM licenses, enabling wider visibility into these opportunities.
- **CUI data storage** – With GovSearch NoticesIQ, task order data and documents are stored on TechnoMile's platform in a FedRAMP Authorized environment, allowing for receipt and storage of CUI (even if your Growth CRM is not currently hosted in a FedRAMP environment).

2. Is NoticesIQ included with our current Growth CRM subscription?

Yes. Every client is eligible to receive NoticesIQ Standard as a part of their current Growth subscription. Key features of NoticesIQ Standard include:

- Ingestion of notices from the eBuy, Symphony, and eGos portals
- Agentic AI-powered capability tagging, task order recommendations, and task order summaries
- CUI document storage
- Ability to search and create/follow saved searches
- One-click conversion of notices to leads (“Sparks”) in your Growth CRM
- Team collaboration
- Ability to subscribe to alerts and notifications

As an added benefit, with NoticesIQ Standard, anyone in your organization can be granted access to review incoming task order notices without the purchase of additional CRM licenses.

Beyond the Standard features of NoticesIQ, for an additional cost, clients may wish to add on access to more contract vehicle portals, AI-enabled email notice ingestion, and/or Premium features (see question 3 below).

3. What's included with the Premium version of NoticesIQ?

The Premium version of NoticesIQ includes all Standard features, plus:

- Unlimited AI-enabled email notice ingestion
- Ability to capture custom fields from incoming notices so you can see details that matter exclusively to your organization when qualifying task order notices (i.e., any special requirements)
- Access to analyst-curated research regarding incumbent/legacy task order details and documents, putting key information at your team's fingertips to save them time

4. With NoticesIQ, will our task orders still be automatically ingested into our CRM?

With NoticesIQ, incoming task order notices are ingested and stored on the TechnoMile platform. Your team will review incoming notices within NoticesIQ and, when a user finds a notice of interest, it can be converted into a Spark and pushed to your Growth CRM in one click (see question 5 for more about Sparks). Your company also has the option to enable "auto-add to Spark" rules, which will allow notices that meet your defined criteria to be automatically added to your Growth CRM as Sparks without any human intervention.

5. What is a Spark?

A Spark is essentially a lead. Within TechnoMile solutions, a Spark represents an opportunity that is of interest to your company, but not something you're ready to include in your pipeline yet. So, in the case of NoticesIQ, Sparks represent task order notices of interest. Using our Spark object, your company can create workflows for Sparks, generate reports on Sparks, and more.

6. Can NoticesIQ handle CUI data?

Yes. GovSearch NoticesIQ is part of the TechnoMile platform, which is hosted in a FedRAMP Authorized AWS environment and is protected by TechnoMile following NIST 800-53 Rev. 5 controls, enabling the receipt and storage of task order notices that include CUI. In addition, TechnoMile is in the process of being audited for FedRAMP Moderate Equivalency and submitting to obtain FedRAMP Ready status for the TechnoMile platform to further demonstrate the security of our cloud-based platform.

7. We're happy with TechnoMile's current Task Order Management (TOM) solution. Do we still need to upgrade to the new NoticesIQ product?

Not right away, but eventually, yes. Our legacy TOM solution is built primarily on CRM system architecture, which has limited our ability to enhance it. In contrast, NoticesIQ is built on the TechnoMile platform and includes a CRM plug-in to provide connectivity with your Growth CRM. This new architecture has enabled us to provide you with a vastly superior solution for managing task order notices as described above in question 1.

In the near-term, TechnoMile will continue to provide support for our installed base of TOM customers. The tentative sunset date for TOM is January 31, 2026. Rest assured that we will provide significant notice prior to sunsetting TOM to allow your organization to prepare for its migration to NoticesIQ. After the sunset date, you may keep TOM, but support services will not be provided.

8. What does upgrading to NoticesIQ involve?

For the majority of clients that are currently using TOM, the upgrade path is simple and does not require professional services work. However, there are two key scenarios where services work may be needed to complete your upgrade: 1) if your company currently has custom workflows associated with TOM (e.g., email alerts, validations, field updates, reports, etc.) and/or 2) if your company desires to migrate its historical task order data to the Spark object so that all task order data resides in one object going forward. Please complete our brief *GovSearch NoticesIQ Upgrade Survey*, found [here](#), to help our team best advise you regarding your upgrade path.

9. We're ready to get started with NoticesIQ – how soon can we begin using it?

Customer upgrades will begin on May 19. Please contact your TechnoMile Customer Success Manager to discuss the details of your upgrade and get your company scheduled.

10. We have questions about upgrading to NoticesIQ – who should we contact?

Please contact your TechnoMile Customer Success Manager for more information about NoticesIQ and to discuss your upgrade. If you do not know who your CSM is, please send a note to Support@technomile.com and a representative will contact you shortly.

Portal Integrations

11. How will TechnoMile access my company's contract vehicle portals? Do you need our login credentials? If so, what if we don't want to give them to you?

Providing seamless access to your task order notices from your contract vehicle portal(s) does require inputting your credentials. These credentials are used solely to retrieve your task order notices and are stored securely using industry-standard encryption methods.

TechnoMile is committed to protecting your data. Your credentials will never be shared and they will only be used for the intended purpose of accessing your contract vehicle portal(s) on your behalf.

12. What if my company doesn't want to put our portal credentials into NoticesIQ?

TechnoMile employs robust security protocols to secure your portal credentials. No individual at TechnoMile can access your credentials. Every company gets its own NoticesIQ instance, which is hosted in a FedRAMP Authorized AWS environment and protected by TechnoMile following NIST 800-53 Rev. 5 controls. All credentials are transmitted using advanced encryption. All stored credentials are encrypted at-rest. If these protections do not align with your company's policies, at this time, retrieval of your task order notices directly from portals will not be possible. Instead, you will need to utilize the AI-enabled email ingestion option to get your notices into NoticesIQ. TechnoMile is exploring alternatives to storing portal credentials for inclusion in a future release of this product.

13. I noticed that NoticesIQ Standard includes integration with three portals: eBay, Symphony, and eGos. Can we add more portals? If yes, does TechnoMile do this or can we do it on our own?

At any point in time, you may add more portals for ingestion to NoticesIQ. There is a one-time fee (non-recurring) of \$2,000 per portal addition. Using the admin page in NoticesIQ, you'll enter the portal's URL and your login credentials. TechnoMile's system takes care of the rest. Note that if you add a portal that NoticesIQ has never connected to before, it may take several business days for task order notices to begin flowing into your system.

14. In addition to our company's eBay account, we have joint ventures that have their own eBay accounts. Can we have more than one connection between NoticesIQ and eBay and, if so, is there an extra cost?

NoticesIQ will enable your organization to connect more than one eBay account for ingestion of notices. This is included as part of NoticesIQ Standard.

15. How often will my eBay ingestion run with NoticesIQ?

eBay ingestion will run 2 times per day: once in the morning and once in the afternoon. TechnoMile randomizes the ingestion process per customer to ensure best performance. The 2 ingestion windows will take place from 8 to 10am ET and 2 to 4pm ET.

16. I read that the GSA does not allow bots other software to scrape its portal. How does TechnoMile's NoticesIQ product work in conjunction with these constraints?

TechnoMile architected NoticesIQ with the concerns of government portal owners in mind:

- Every client has its own instance of NoticesIQ (i.e., you are NOT logging into a shared instance of the software). This is important – it is your company's *unique* instance that logs into the government portals to download task order notices that your organization has earned the right to pursue and bid. In contrast, other systems are often architected using a shared instance that does not belong exclusively to the

actual owners of the vehicles. When our beta testers spoke with government portal owners, their feedback was that a solution that employs a client-specific instance – like NoticesIQ – is allowed.

- TechnoMile also randomly staggers notices downloads to avoid any chance of overloading government portals and causing performance issues.

If the NoticesIQ architecture still causes concern for your company, you have the option to leverage our solution’s AI-enabled ingestion of emails to get your notices into NoticesIQ and enjoy its full value.

Feature/Functionality Details

17. How do I access NoticesIQ from my Growth CRM? Is there direct access from the “app launcher” in my CRM?

NoticesIQ is part of TechnoMile’s GovSearchAI platform, not your CRM. The main ways to navigate to GovSearchAI from your Growth CRM are: 1) use the link found on an Account record in the GovSearchAI widget or 2) beginning with the 2025.2 release (June ‘25), use the link found on the Potential Opportunities widget. These links will land you on the homepage of the GovSearchAI platform, where you’ll select the NoticesIQ menu option. Alternatively, you can go to ‘CompanyName’.technomile.com to access your instance of GovSearchAI directly.

18. Which contract vehicles are supported by NoticesIQ? What can’t be ingested?

As long as a contract vehicle’s task order notices provide an ID, Title, and Response Due Date, the portal (if a portal is used for the vehicle) employs standard security protocols, and you, the customer, are willing to either input your portal login credentials to the admin page of NoticesIQ or forward notice emails to our processing system, TechnoMile can ingest notices from any contract vehicle. We will accomplish this either through direct portal integration or AI-enabled email ingestion. Therefore, there is no defined list of vehicles that are supported/not supported.

19. What types of data does NoticesIQ capture for each ingested notice?

NoticesIQ extracts 25 pieces of information from each notice – from the expected core task order data (e.g., ID, Name, Procurement Office, NAICS, etc.) to AI-derived content (e.g., task order summary, capability requirements, etc.). For the full list of data fields, please contact your Customer Success Manager for our data model.

20. I think my company will need more or different fields captured from each notice beyond what NoticesIQ provides as standard. Can we capture additional fields?

Yes. Our NoticesIQ Premium offering includes the ability to capture additional custom fields that are exclusive to your company’s instance of NoticesIQ. Using the NoticesIQ admin page, your company can write the prompt that our AI model will use to attempt to gather each

custom data point for you and these fields will then display on each notice's record. Lastly, with our CRM connector, your company can define the field in your Growth CRM to which each custom data point should map.

21. Will NoticesIQ compare the information that's already in my Growth CRM with what is pulled from the notice and tell me what's different or offer to update the information for me?

Task order notices of interest in NoticesIQ will be pushed into your CRM as Spark records. As such, the system cannot compare against your Opportunity records to determine if an Opportunity already exists for that notice. However, once a Spark is created in your CRM, you can link the Spark to an existing Opportunity record in Growth. As part of the linkage process, your admin can configure any fields that your company would like to have automatically updated on the Opportunity based on the latest details contained in the Spark record.

22. Does NoticesIQ do any analysis comparing task orders against work we've already done or traditionally do to help us determine if this is a task order worth pursuing?

Yes. Each incoming task order notice is evaluated by our proprietary AI Relevance Agent to help determine whether the notice is worth pursuing for your company. The AI agent considers a series of inputs – such as capabilities, contract vehicle history, customer history, and place of performance history – and compares your company's historic data to the requirements of the notice to generate an overall relevancy score for each notice.

23. Can I get alerts if a task order notice changes or if new task order notices are added that meet certain criteria?

Yes. NoticesIQ has an alerts and notifications feature. You can follow specific task order notices or set up saved searches so that you receive a daily email highlighting any updates.

24. Where are the attachments on a task order notice stored? In NoticesIQ or in our CRM?

All attachments on every task order notice are stored in NoticesIQ. These files may then be downloaded and stored in your location of choice. NOTE: It is the responsibility of the user to determine if the document being downloaded contains CUI and, if so, whether the location where they plan to store the downloaded file is appropriate for CUI content.

25. Does the Spark object ingest all documents and information to pass through to an Opportunity, or will we need to work with TechnoMile to configure that functionality?

By default, Sparks created within NoticesIQ will push the task order notice's information (but not documents) over to the Spark object in your Growth CRM – primarily because each client needs to determine whether documents containing CUI should be stored within their CRM. However, each client will have the ability to update their NoticesIQ settings to:

- Auto-push document attachments over as part the Spark record created in the CRM
- Auto-create Opportunities from Spark records (eliminating the need for a user to convert a Spark into an Opportunity)

26. With NoticesIQ, will we have the ability to look at our previous task order notices?

Yes, NoticesIQ does not delete historical data and therefore your notice data will always be accessible to you.

27. How is AI used within NoticesIQ?

AI powers several aspects of NoticesIQ:

- AI is used to intelligently extract key information from each incoming task order notice and its attachments and identify required capabilities. With our Premium offering, AI is also used to capture custom fields from incoming notices so that a client can see details that matter exclusively to its organization when qualifying task order notices.
- An AI agent generates a summary of each task order notice, putting information at your team's fingertips to help them rapidly qualify task orders, saving time.
- Our proprietary AI Relevance Agent evaluates each incoming task order notice to help determine whether the notice is worth pursuing for your company. The AI agent considers a series of inputs – such as capabilities, contract vehicle history, customer history, and place of performance history – and compares your company's historic data to the requirements of the notice to generate an overall relevancy score for each notice. Your team then sees a prioritized list of highly relevant notices to review.

28. Which AI models does TechnoMile employ? Are any of Chinese origin?

NoticesIQ incorporates domain-specific, fine-tuned models using the latest versions of Llama and Azure OpenAI GPT. All models used are built in the U.S.

29. What if I encounter AI-generated content in NoticesIQ that seems inaccurate – is there a way to provide this feedback to help improve the AI models?

In the near-term, if you encounter a potential inaccuracy, please submit a Support ticket so that we can review and remediate the concern. In the future, TechnoMile is exploring ways we can enable "citizen AI training" by NoticesIQ users in a way that satisfies our clients' data security requirements.

30. We have partners on several of our contract vehicles. Can we give them access to NoticesIQ?

Partner access is not available today. TechnoMile is currently exploring how we will enable partner access to NoticesIQ in a way that protects our clients and their data. We would love to get your input on various options to accomplish this while adhering to your organization's and your federal customers' requirements.

31. We're a subcontractor on a GWAC and sometimes receive task order notices from primes. Can NoticesIQ handle these?

Yes. If you receive an email that includes the Task Order Notice ID, Name, and Due Date, it can be forwarded to NoticesIQ's AI agents for processing and ingestion. NOTE: As part of

your subscription to NoticesIQ, you also have access to TechnoMile's GovSearchAI opportunity and market intelligence platform. GovSearchAI can alert you to expiring task orders on all contract vehicles you wish to monitor, as well as task orders that are part of an agency's forecast. This gives you visibility into potential task order opportunities where you could subcontract, even when your company is not a prime on a particular contract vehicle.

32. We see that NoticesIQ Premium includes access to analyst-curated research regarding incumbent/legacy task order details and documents. Will you have this for all new notices?

NoticesIQ analyzes all incoming task order notices using AI to review task orders already in TechnoMile's database as well as publicly available data sources to determine if the new task order notice has any incumbent(s), is bundling previous task orders, or perhaps even unbundling task orders. We use AI to find all possible matches and narrow the list to the highest probability legacy task orders. From there, TechnoMile has analysts on staff dedicated to reviewing new task order notices and refining the AI-produced list of potential legacy task orders down to the exact match(es), when and where possible. NOTE: Connecting new task order notices to legacy task orders takes some processing time. Therefore, if no legacy information appears when you first click the Incumbent tab, check back soon for updates from our analyst team.

33. If new/updated task order details are provided by our government customer, does NoticesIQ create a new task order notice record or amend the original record with this information?

As amendments are ingested, NoticesIQ will link them to the original task order notice record and update any record details. And, if the original task order notice was saved as a Spark, the Spark record will be updated as well in your CRM. Keep in mind that if the US government issues a task order notice with a new ID and Title, yet it is really an update of a prior notice, it will result in a new task order notice record in NoticesIQ.

Security & CUI

34. How will TechnoMile validate that NoticesIQ users should be allowed access to CUI data?

Client admins will set a flag on each user record to indicate whether that user is able to access CUI data. TechnoMile is currently testing Single Sign On (SSO) via Entra to receive CUI qualification data from a client's system but, for the initial release of NoticesIQ, each individual user will need to be flagged by your system administrator to indicate their CUI rights.

35. My Growth CRM is in a FedRAMP High environment. Can I connect NoticesIQ to my system?

Yes.

Licensing

36. Do we need to buy licenses for everyone in our company who will need to look at task order notices?

Access to NoticesIQ is included with your Growth Suite. Any user within your organization with a company-issued email can be granted access to NoticesIQ to review incoming task orders *without* requiring the purchase of additional CRM licenses. Keep in mind that once a notice is converted to a Spark and is being managed within your CRM, a user must have a CRM license to access and manage the task order lead going forward.